



Intelligent Communications Systems India Ltd
Administrative Building above Post Office, Okhla
Industrial Estate Phase III, New Delhi-110020
Tel.: +91-11-40538951



RFQ Ref No: ICSIL/03/758/RFQ/ISO-27001:2022/2026-27
Issued on: 03/07/2026

Request for Quotation (RFQ)
for
Hiring of Agency for ISO/IEC 27001:2022 Certification

Issued By:
Material Management/IT Division
Tel: +91 (11) 40538951
Email id: nafeesa@icsil.in, ravi.tripathy@icsil.in
Visit us at <http://www.icsil.in>

1. Notice Inviting Expression of Interests

Intelligent Communication Systems India Limited (ICSIL) is a joint venture with major shareholding of Telecommunications Consultants India Limited (TCIL), a Government of India Enterprise under Ministry of Communications and Delhi State Industrial and Infrastructure Development Corporation (DSIIDC), a Government of Delhi undertaking. ICSIL is an ISO 9001:2015 certified company and holds status of a Public Sector Undertaking.

ICSIL has made strong footprints in the field of Telecommunications and Information Technology. From 1987, the year of its inception, it has provided exemplary service in the IT sector, specializing in providing complete solutions in computerization and networking. With a well-focused vision and a global mission, ICSIL look at greener pastures across the globe.

Intelligent Communication Systems India Limited (ICSIL) intends to establish and implement an Information Security Management System (ISMS) and obtain **ISO/IEC 27001:2022 certification** for its operations to ensure the confidentiality, integrity, and availability of its information assets.

Accordingly, quotations are invited from accredited certification bodies/agencies having experience in conducting **ISO/IEC 27001:2022 certification audits**.

The important details and timelines of the RFQ are as follows:

Intent of the RFQ	Hiring Agency for ISO/IEC 27001:2022 Certification for ICSIL Office
RFQ Ref No	ICSIL/03/758/RFQ/ISO-27001:2022/2026-27
Availability of RFQ document	website of ICSIL i.e. www.icsil.in
Publish Date of RFQ	03/07/2026
Last date and time for submission of RFQ	06/07/2026 03:00 PM
Contact person for seeking clarifications	1. Mr. Ravi Tripathy, System Analyst (IT/MM) 2. Ms. Nafeesa Bano, Engineer (MM/IT)

Note: -

- I. **Interested Parties** are requested to submit their bid (response to RFQ) in a **password protected PDF** latest by **06-07-2026, 03:00 PM**, on below mentioned official email ids.
- II. Password of protected file to be shared after closing time i.e. 06-07-2026, 03:00 PM in separate email.
- III. The Bid must include supporting documents as per Eligibility Criteria specified at Section 3 of RFQ & Price Bid on letter head as per section 5

For clarifications may contact:

Name: - Ravi Prakash Tripathy
Designation: - System Analyst (IT/MM)
Email id: - ravi.tripathy@icsil.in

Name: - Nafeesa Bano
Designation: - Engineer (MM/IT)
Email id: - nafeesa@icsil.in

2. Scope of Work

The selected agency shall be responsible for:

1. Stage-I Audit (Documentation Review).

- Documentation Review
- ISMS Readiness Assessment
- Risk Assessment Review
- Applicability Statement Verification
- Internal Audit Verification
- Management Review Verification

2. Stage-II Certification Audit.

- Implementation Audit
- Control Effectiveness
- Sampling
- Non-conformity Identification
- Certification Recommendation

3. Issue of ISO/IEC 27001:2022 Certificate upon successful completion of the audit.

4. Conduct of annual surveillance audits during the validity period of certification (03 Years).

5. Submission of audit reports and recommendations for continual improvement.

6. Deliverables

Agency should submit:

- Stage-I Audit Report
- Stage-II Audit Report
- Observation Report
- Opportunity for Improvement Report
- Corrective Action Verification Report
- Final Recommendation Report
- Certificate
- Annual Surveillance Reports

3. Eligibility Criteria

Required Documents/Eligibility Criteria

The interested parties may submit their response/ Interest as per the following

1. The bidder should be: -
 - a) A company in India as per Companies Act 1956/Indian Partnership Act 1932/Indian Registration Act 1908/Chartered Accountants Act 1949/Cost Accountant Act 1959 or amended as on date and should have competent team of professionals, in operation since the last 3 years preceding the date of publication of this notice. The certificate of Incorporation issued by the Registrar of companies along with copies of Memorandum and Articles of Association are to be submitted along with bid.
(Proof of Document must be submitted)
2. Bidders/Companies should have valid Copy of PAN Card, GST Registration, etc.
3. A self-undertaking that the bidder has not been blacklisted and debarred on the basis of FIR lodged against him or any other fault connected with their services by any department/autonomous body/PSU of the Central/State Government/ Private or any agency in India.
4. Certification Body must be accredited by IAF recognized Accreditation Body such as NABCB, UKAS, ANAB, JAS-ANZ or equivalent.
5. The bidder should have at least three years of experience in ISO certification services.
6. The bidder should have successfully completed at least One assignment of ISO/IEC 27001 certification for Government/PSU.
7. The bidder must have qualified and certified ISO/IEC 27001:2022 Lead Auditors on its payroll.
8. A statement showing Clause-by-Clause compliance to all Terms & Conditions of all the Section of the RFQ.

*** Interested parties must attach supporting documents in their bid in password protected PDF.**

4. General terms and Conditions

1. The organization reserves the right to accept or reject any or all proposals without assigning any reason.
2. Incomplete applications shall be rejected.
3. The selected agency shall maintain confidentiality of all information obtained during the assignment.

4. Payment Terms

Payment shall be released upon successful completion of the respective milestones, submission of the corresponding invoices, and certification by the authorized representative of ICSIL, as per the following schedule:

Milestone	Payment (%)
Successful completion of Stage-I Audit, Stage-II Certification Audit, and issuance of the ISO/IEC 27001:2022 Certificate	70%
Successful completion of the First Surveillance Audit and submission of the audit report	15%
Successful completion of the Second Surveillance Audit and submission of the audit report	15%

No advance payment shall be made. Payments shall be processed only after satisfactory completion of the respective milestone and submission of all required deliverables, audit reports, and applicable tax invoices.

5. Price Validity: -

90 days from date of Submission of proposal

6. Paying Authority: -

AGM (F & A),
ICSIL, Okhla Phase-3
New Delhi-110020

5. Price Bid

(Must be Printed on the Bidder's Official Letter Head)

Hiring of Agency for ISO/IEC 27001:2022 Certification for 03 years

Sr. No.	Description of Services	Quoted rates including GST
1.	Gap Assessment and Readiness Review of ISMS Stage-I Audit (Documentation Review) Stage-II Certification Audit Issue of ISO/IEC 27001:2022 Certification followed by 02 Annual Surveillance Audits. *Cost of Travel, lodging, boarding if required, must be included in the quoted price no extra payment shall be made.	

Notes:

1. The quoted rates shall be inclusive of all taxes, duties, and levies.
2. The rates quoted shall remain firm and valid for the entire contract period (03 Years).
3. No additional charges shall be payable other than those specifically mentioned in the BOQ.
4. The bidder shall clearly mention the validity period of the financial proposal, which should not be less than 90 days from the date of submission.

Name of Bidder: _____

Authorized Signatory: _____

Designation: _____

Date: _____

Company Seal: _____